



POLICIES

DEPOSIT & CANCELLATION POLICY

A valid credit card is required on file for all patients at all times. Even in the case of a pre paid voucher, pre paid package or a financed package. This is to endure our policies are protected.

Deposit & Cancellation Policy:

Please know all policies are to allow us to provide the highest level of service to our current and future patients, while also valuing the time of our staff members.

Last-minute cancellations do not allow us time to fill those gaps and affect each of our highly skilled staff members, for this reason late cancellation and no show fees are necessary.

Most services do not require a deposit. However, a few services require up to a \$500 deposit or full payment 24 hours in advance. All deposits are non refundable and valid for 365 days.

Any appointment that cancels within 48 hours will result in a fee that goes as follows:

30 minutes or less – \$50 *Excluding Neurotoxin, all neurotoxin appointments will result in a \$100 fee.
31-59 minutes – \$100
60+ minutes - up to \$200

Any declined cc will result in the loss of the full service in a pre-paid package. All no show appointments will result in a full charge/loss of the scheduled service. This includes all charges listed below:

Sculptra: A minimum of \$700 and up to \$1400 - Dermal Filler: A minimum of \$650 and up to \$1500 - Neurotoxin: A minimum of \$100 and up to \$500 - Facial: Up to \$350

Laser Services: Up to \$1000

If a client reaches 3 no show/late cancellations, they will then be required to prepay in full for future services at time of booking appointment. The prepaid amount is nonrefundable if the no-show/cancellation policy is violated. If an appointment is rescheduled prior to 48 hours of the appointment time, the amount paid will be credited for future services.

If for any reason a credit card was not put on file at the time of booking and a cancellation occurs that violates this policy, you will be charged at the time of booking another appointment.

APPOINTMENT & REFUND POLICY

Arriving late to your appointment will deprive you of valuable time allotted for your scheduled treatment. We will do our best to accommodate you under any circumstance however we reserve...



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...the right to reschedule our appointment if arriving more than 10 minutes past your scheduled appointment time. This will result in a charge per our cancellation policy.

We do not offer refunds under any circumstance. Aesthetic results are quite variable from person to person and while we do our best to achieve the desired outcome, it cannot be guaranteed. Clients are responsible for additional treatments needed and recommended home care must be followed to achieve desired results. No refund on Gift Certificates purchases. No refunds on deposits. Deposits are valid for use on all services and products for 365 days.

Please make sure you are fully ready to move forward when booking your service with us. If you're unsure, book a consultation first.

CHILDRENS POLICY

We love and appreciate children, but in order to maintain the highest standards of safety and care, we kindly ask that you make child care arrangements prior to your appointment. We offer services such as laser treatments, injectables, and other advanced procedures that involve equipment and environments which may pose safety risks—particularly to infants and young children. Laser devices can be harmful to eyes, and treatment areas may not be fully sanitized until after business hours, making them unsuitable for children in the treatment rooms...

...Children will not be permitted to wait in our reception area during your treatment. Thank you for your understanding and cooperation in helping us provide a safe and professional environment for all our clients.

PET POLICY

We love puppies and other animals, however we ask that you please leave your pet at home. We will not allow any pets other than documented service animals to come into our medical facility during your treatment. To avoid any disruption to your treatment, we ask that you please leave all pets at home.

INACTIVE ACCOUNT POLICY

While our services do not have an official expiration date and we encourage you to use them as needed, it is essential to follow the treatment plan recommended by your technician to achieve optimal, lasting results—especially for treatments like laser hair removal or skincare regimens. To maintain the integrity and effectiveness of our services, any client account that remains inactive for 12 consecutive months will forfeit all unused services and account credits. No exceptions will be made.